

Dynamics 365 Support



“We chose Active for our CRM support because of their excellent reputation in supporting and understanding the education sector, their positive and proactive responses to our initial and ongoing requests, and their very competitive prices with flexible support options”

Nigel Cole

Dynamics CRM Administrator

West Suffolk College

Peace of mind for your team

Whether your Dynamics 365 CRM is cloud based or on-premise, as a trusted Microsoft Dynamics Partner, we offer a support service to give you peace of mind and value for money.

With no hidden fees or nasty ‘extras’, we are totally dedicated to providing a great service to all our customers. Whether your system was implemented by us or not, you’ll have easy access to expert advice and Dynamics product knowledge to keep your system running smoothly.

Our annual support contract includes

5 x development days per year for upgrades, training, integrations, customisation etc – you decide how use them. (For additional days – see below for our daily rate).

Technical and advice helpdesk support during office hours for any general queries (not taken from your 4 days).

Total cost: £6,950 + VAT

Ad hoc daily development rate

Where there is a demand for development work but no need for a support contract, we price projects on a simple day rate of £850 + Microsoft partner VAT (minimum charge of one day).

www.activeinformatix.com

